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## on our success



101.5 LITE FM has spent the past 47 years continually evolving to meet the changing needs and tastes of our audience. A substantial shift occurred in mid 1990, when the predominantly instrumental WLYF became a vocal-based MOR outlet as 'Today's Life.' We emerged as the market's true mainstream AC in 1996 when we rebranded as '101.5 LITE FM.'

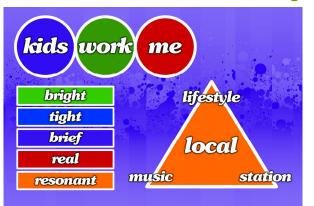
Over the past three decades, we've made a substantial, ongoing investment in research and product development. Knowing our Listener's musical appetite is simply the 'cost of admission.'

Just as important — perhaps even more so — is understanding her deepest wants, needs, hopes and fears. Behavioral and lifestyle analyses (both formal and anecdotal) have long been part of the recipe for LITE FM's continued growth.

We take the data from that research, take the stories from those conversations ... and build a target Listener persona, Lynda Martin. Knowing what drives Lynda allows us to reflect that intimacy in our on-air imaging, our off-air marketing — and in our personalities' dialogue with our Listeners.



### The 'Content Triangle'



We've been fortunate to have the support of parent companies and on-site management who've believed in the value of live, locally-originated programming. I'm blessed with a team of personalities who are very sensitive to our Listener's interests — along with promotions, production, traffic and sales teams carrying the banner proudly for LITE FM.

On-air content centers around three principal drivers: Kids, Work, Me. For Lynda, her family is her priority,

with career a close second. Only after those demands are met, can she consider taking care of her own needs. Beyond the stress-relieving benefit of LITE FM's music, we offer companionship and conversation focusing on ways Lynda can raise happy, healthy kids ... achieve fulfillment at work ... and enjoy her downtime.

### Beagles, Babies & B\*\*bs: The 'Social Matrix'



LITE FM personalities have embraced the interactive space for more than 15 years, taking the dialogue with our Listeners online — initially through blogs and video content ... and more recently with a robust social initiative, driven by Facebook and supported with Twitter and Instagram.

We've discovered that the material that prompts the greatest response and highest engagement aligns with the pillars of our community-service mission: pet and animal issues ... child and family concerns ... and women's wellness. This has produced a shorthand directive to guide our social content: 'Beagles, Babies and B\*\*bs.' Crass, perhaps — but visceral and memorable.

It's notable — even in the 21st century — that all our key weekday talent, sunup to sundown, are female. We've found that in targeting a 30-to-50-something working woman, an ensemble cast of other 30-to-50-something working women provides a supremely relatable perspective.

#### What Is It About the Music?

LITE FM's music is familiar, emotional and lyrically rich, centered in the Listener's 'musically receptive years' — that period encompassing high school and college in which music preference is solidified. While we certainly are committed to keeping the 'C' in 'AC,' we recognize that our stock in trade is a broad and varied non-current library.

| s: AirTime | NG  | I NG Car | Cat | Pack |                           |                         |    | Rt | Tei | En | Sound | C |       | Endi F | eak ¥ S |
|------------|-----|----------|-----|------|---------------------------|-------------------------|----|----|-----|----|-------|---|-------|--------|---------|
| 01:00:08a  |     |          |     |      | Friday, November 3, 2017  |                         |    |    |     |    |       |   | 88:88 |        |         |
|            |     |          |     |      | { Top of Hour }           |                         |    |    |     |    |       |   |       |        |         |
| 01:00:15a  |     |          | SRE |      |                           |                         |    | F  |     |    | UL    | 2 | 84:38 |        | 1985    |
| 01:04:53a  |     |          |     | 181  | ( Today's LITE Music      |                         |    |    |     |    |       |   | 88:82 |        |         |
| 01:04:55a  |     |          | SAT |      | SINCE YOU BEEN GONE       | KELLY CLARKSON          |    | F  | FF  | 5  |       |   | 03:05 |        | 2884    |
| 01:08:00a  |     | 3356     | SRS |      | RIGHT HERE WAITING        | RICHARD MARX            |    |    |     |    |       | 2 | 84:19 |        | 1989    |
|            |     |          |     |      |                           |                         |    |    |     |    |       |   |       |        |         |
| 01:12:28a  |     |          | SUF |      | SUGAR                     |                         |    |    | FF  |    |       | 3 | 83:51 |        | 2815    |
| 01:16:19a  | 771 |          |     |      | YOU'RE STILL THE ONE      | SHANIA TWAIN            |    | F  | SS  |    |       | 2 | 83:12 |        | 1998    |
|            |     |          |     |      |                           |                         |    |    |     |    |       |   |       |        |         |
| 01:19:33a  |     | 5991     | SHE |      | GIVE IT UP                | K.C. & THE SUNSHINE BAN |    |    | FF  | 4  | dU    | 3 | 83:57 |        | 1983    |
| 01:24:50a  |     |          |     |      | ^08^STOPSET 23:50         |                         |    |    |     |    |       |   | 86:18 |        |         |
|            |     |          |     |      |                           |                         |    |    |     |    |       |   |       |        |         |
| 01:31:40a  | 771 | 6525     |     |      | RUDE                      | MAGICT                  |    |    | ни  |    | R     | 3 | 83:48 |        | 2813    |
|            |     |          |     |      |                           | ( :02 Over Intro )      |    |    |     |    |       |   |       |        |         |
| 01:35:21a  | 771 | 6841     | SAL |      | EVERYTHING SHE WANTS      | WHANT                   |    |    | ни  |    |       | 1 | 05:22 |        | 1985    |
| 01:40:43a  | 771 | 6817     | SR1 |      | WE BELONG TOGETHER        | MARIAH CAREY            |    | F  | ни  |    | U     | 2 | 83:15 | FA     | 2885    |
|            |     |          |     |      |                           |                         |    |    |     |    |       |   |       |        |         |
| 01:44:07a  | 771 | 3325     | PNS |      | TOGETHER FOREVER          | RICK ASTLEY             |    |    | FF  | 4  |       | 3 | 83:17 |        | 1987    |
| 81:47:24a  | 771 | 3826     | SR5 |      | HARD TO SAY I'M SORRY     | CHICAGO                 |    |    | SS  |    |       | 2 | 83:44 |        | 1982    |
|            |     |          |     |      | ( Nore Refreshing Ch      |                         |    |    |     |    |       |   |       |        |         |
| 01:51:11a  |     | 6684     | CUF |      | THERE'S NOTHING HOLDIN' H | SHAWN MENDES            | 88 |    | FF  | 3  |       | 3 | 83:17 |        | 2817    |
| 01:54:28a  | 771 | 5859     | SAZ |      | GIVE HE ONE REASON        | TRACY CHAPMAN           |    | F. | ни  |    | U     | 1 | 84:83 |        | 1996    |
| 01:59:51a  |     |          |     |      | ^08^STOPSET 53:55         |                         |    |    |     |    |       |   | 86:85 |        |         |
| 02:00:00a  |     |          |     |      | Friday, November 3, 2017  | AC - Hon-Sat - 2a (Tesh |    |    |     |    |       |   | 88:88 |        |         |
| 82:88:88a  | 773 | 2000     | ID1 |      | ==== { Top of Hour } ==== | ==== { Station I.D. } = |    |    |     |    |       |   | 00:15 |        |         |
| 02:00:15a  | 771 | 5344     | SRI |      | HOLDING BACK THE YEARS    | SIMPLY RED              | 13 | н  |     |    |       | 2 | 84:18 | FR     | 1986    |
| 82:84:25a  | 775 | 3851     |     | 185  | ( Today's LITE Music      | ( Roll Into 2K+ )       |    |    |     |    |       |   | 88:82 |        |         |
| 02:04:27a  | 771 | 5987     | SNI |      | AIN'T NO HOUNTAIN HIGH EN | MICHAEL MCDONALD        | 86 | н  | FF. | 4  | U     | 3 | 82:39 | FR     | 2883    |
| 82:87:86a  | 771 | 5825     | SAS |      | THE FLANE                 | CHEAP TRICK             | 19 | н  | SS  | 3  |       | 1 | 84:38 | FR     | 1988    |
|            |     |          |     |      | ( Testin - Just Danc      |                         |    |    |     |    |       |   |       |        |         |
| 82:11:46a  | 771 | 6662     | CUF |      | SHAPE OF YOU              | ED SHEERAN              | 89 |    | FF  | 4  |       | 3 | 83:58 | CO     | 2817    |
| 02:15:36a  | 771 | 5431     | SR2 |      | ON BENDED KNEE            | BOYZ TO MEN             | 13 |    | SS  | 2  | BU    | 2 | 84:11 | FR     | 1994    |
|            |     |          |     |      | ( Always Refreshing       |                         |    |    |     |    |       |   |       |        |         |
| 82:19:49a  | 771 | 3994     | SAS |      | UPTOWN GIRL               | BILLY JOEL              | 88 |    | FF  | 5  |       | 1 | 83:89 | FB     | 1983    |
| 02:24:18a  |     |          |     |      | 108^STOPSET 23:50         |                         |    |    | _   |    |       |   | 86:18 |        |         |

Credit goes to our 24-year Music Director (and midday host), Gayle Garton, who skillfully crafts each day's music based on an intricate, proprietary pattern of textures, tempos and vintages. A mission of unpredictability and variety, balanced by an overall vision of consistency, is what sets LITE apart.

### **Marketing: High-Tech and High-Touch**

Beginning with the station's 1990 format evolution, LITE FM has successfully leveraged direct mail and telemarketing database strategies designed to increase awareness and strengthen Listener relationships.

High-gloss printed tabloids gave way to broadcast fax campaigns ... which begat weekly email newsletters. Targeted television spot buys, outdoor and postal mailers have also been significant components of LITE's marketing through nearly three decades.





Our sustaining Listener engagement campaign since 2007 has been the Employee of the Day contest a listen-for-your-name mechanism which marries LITE Loyal Listener Community membership with appointment listening throughout the workday.

The organization's present focus is on acquiring first-party data through online interaction — allowing us to more precisely target Listeners. With this in mind, LITE FM includes an online 'bonus way to win' with all our on-air contesting, as well as 'Secret Prize Code' opportunities at many on-site appearances, driving visitors back to the LiteMiami.com website to enter.

With all the large-scale and cutting-edge marketing tools available, sometimes the simplest and most intimate act means the most. For years, LITE FM personalities have been hand-signing nearly a thousand Listener birthday cards each month. They're mailed in hand-addressed envelopes to LITE LLC Members ... and without fail, we receive at least one email a week thanking us for our thoughtfulness. In some cases, we're the only ones who sent a Listener an authentic birthday card.

And our station's mascot and goodwill ambassador, Louie the LITE Bear, has endeared himself to Listeners and their kids at LITE FM's community events — including our annual Kids, Love & Family Expo, Walk for the Animals, and Komen Race for the Cure.



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### A Legacy of Excellence

101.5 LITE FM's success is founded upon a credo our team established in 1995:

## **Our Programmers' Pledge**

#### To the Listener:

"We entertain and inform in a warm and creative, consistent and unobtrusive manner. We strive to make everything on the air and online Bright, Tight, Brief, Real & Resonant."

#### To the Client:

"We are a role model for production, offering the most sophisticated and effective commercial production environment in South Florida."

#### **To Each Other:**

"We communicate and take responsibility to remove obstacles... before they become problems. We encourage collaboration, believing that 'all of us' is smarter than 'each of us.' We value initiative, versatility and attention to detail."

### To All:

"We are professional, punctual and polished on-air, online and on-site. We look for ways to say 'Thank you' and 'How can I help?' We understand the importance of simplicity and a singular focus."

